

**From:** Deborah.Easterling  
**Sent:** Wednesday, September 26, 2012 3:44 PM  
**To:** 'Kirby, Ronald'  
**Subject:** RE: Protest\_Letter

Dear Councilman Kirby,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

-----Original Message-----

From: Kirby, Ronald [<mailto:Ronald.Kirby@cadillacofsouthcharlotte.com>]  
Sent: Wednesday, September 26, 2012 12:44 PM  
To: PSC\_Contact  
Subject: Protest\_Letter

Protest\_Letter

The attached file is the filled-out form. Please open it to review the data.



\* Required Fields

Date: \* 09/26/2012

**Letter of Protest**  
**in Docket 2012 - 177 - WS**

**Print**

**Email**

**Protestant Information:**

Name \* Ronald Thomas Kirby

Mailing Address \* 25020 Molokai Dr Ext

City, State Zip \* Tega Cay, SC 29708 Phone \* 803-323-7663

E-mail kirbyr@comporium.net

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I have been a customer for 20 years and current City Councilperson

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

My quality of water has never been worse. I understand pass thru on rates, but when maintenance is not done proactively rather reactively expenses double. this company has been bought and sold so many times I would like to see PSC files as if they (TCWS) have ever completed their requirements. What I'm referring to is having deadlines waived due to transition. This request is a slap in the face,saying to the consumer we will do repairs as a last resort and make you pay dearly.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

yes